

## **VISITOR GUIDELINES**

- Shirt and shoes are required for Museum entry.
- Plan to store any large or potentially damaging items in our self-service lockers near the Front Desk during your visit to help protect the art. These items include bags 12"x18" and larger, umbrellas, balloons, candles, plants, and other items at the discretion of Visitor Experience staff. The museum is not liable for loss or damage of stored items.
- · Service animals are welcome in the Museum galleries and gardens. Pets and emotional support animals are not permitted.
- Toddlers may have sippy cups and snacks in the Loggia, gardens, and Art Connections. All other outside food and drink are not permitted and may be stored in our self-service lockers during your visit.
- Food and drink from the Cummer Café are allowed in the gardens only, not in the galleries.
- Families are welcome to feed, nurse, and care for their infants anywhere in the museum. Comfortable seating is located throughout the Museum in the galleries, Loggia, gardens, and Art Connections. Changing tables are located in the men's and women's restrooms near Art Connections.
- Please enjoy the art from at least 24" away (more than an arm's length) to help protect the art. Fingerprints last forever!
- Unless otherwise noted, visitors are allowed to take photos and video of the art and gardens for personal use. However, please do not use flash, tripods, monopods, reflectors, camera bags, selfie sticks, or drones. Portrait photography requires a permit. Please see our photography policy for more information on holding a portrait photography shoot.
- Sketching with pencils is permitted in the galleries and gardens. Pens are not permitted in the galleries. Wet media are not permitted in the galleries or gardens.
- For the safety of our guests and the art, running and horseplay are not allowed in the galleries. Please do not carry children on your shoulders inside the Museum.
- Please keep the gardens beautiful for future generations by not climbing, sitting, or leaning on the Cummer Oak or on any
  garden structures, walls, flowerbeds, or sculptures. For the enjoyment of visitors who come after you, please do not pick the
  flowers and/or fruit in the gardens.

## VISITOR CODE OF CONDUCT

The Cummer Museum is committed to providing a safe, welcoming, and exceptional experience for every visitor and staff member. The principles of diversity, equity, access, and inclusion apply to all aspects of the Museum's operations. The Museum does not tolerate verbal or physical harassment, discriminatory or threatening behavior, or any interference with the experience of others. The Museum reserves the right to revoke the admission and/or membership of any person acting in an unacceptable or inappropriate manner, including but not limited to:

- Abusive or intimidating language or behavior, including unwelcome sexual comments and/or physical advances
- · Failure to follow the instructions of Museum staff
- Photographing and/or filming staff members or visitors in a manner that the staff determines is disruptive.