



Frequently Asked Questions

The Museum has carefully developed reopening guidelines to ensure we're meeting the highest public health standards. Answers to frequently asked questions about visiting the Cummer Museum are outlined below. If your question is not on the list, please contact us at Membership@cummuseum.org. Museum representatives are happy to assist you.

Frequently Asked Questions about reopening

- **When will the Cummer Museum of Art and Gardens open?**
The Cummer Museum's gardens reopened on June 20, 2020. The Museum's galleries and exhibitions will reopen July 21, 2020. Visitors must reserve a ticket online at CummerMuseum.org/Admission.
- **Do I need to reserve a museum pass in advance to visit the Cummer Museum?**
Yes, to minimize touchpoints and monitor onsite capacity, all visitors must reserve tickets online in advance of their visit. Tickets can be purchased at CummerMuseum.org/Admission.
- **I'm a Museum member. Do I still need to reserve a museum pass to visit the Cummer Museum? Can I just use my membership card?**
To minimize touchpoints and monitor onsite capacity, all members must also reserve tickets online in advance of their visit. Member tickets can be reserved at CummerMuseum.org/Admission.
- **Are visitors required to wear face coverings?**
Yes, all visitors must wear face masks while inside the Museum (with exceptions for children under age 5, anyone who has trouble breathing, or is unconscious, incapacitated, or otherwise unable to remove the mask without assistance as described by the CDC). Face masks will be provided to visitors who arrive without one.
- **Will the Museum continue to provide free wheelchairs to visitors?**
Yes, wheelchairs will still be available on a first come first served basis and can be picked up at either the Front Desk or Art Connections.
- **What areas of the Museum am I able to visit?**
Currently visitors are able to access the gardens, galleries, and Shop. Art Connections is temporarily closed. The Café will reopen August 1, 2020.

- **Can my tour group, Gallery Group, etc. schedule a docent-led or self-guided tour?**

We are not currently offering tours. Please check back on our website at CummerMuseum.org/Updates for upcoming tour availability.

- **Is the Cummer Museum offering summer camp this year?**

Yes, please visit CummerMuseum.org/Camp for more details about our first ever virtual camp!

- **What public programs will the Museum host this summer?**

The Museum is offering a range of virtual and in person programs including lectures, yoga in the gardens, and concerts. Please visit our website at CummerMuseum.org/Events for further details and to register.

If your question is not on the list, please contact us at Membership@cummuseum.org. Our team is happy to assist you. We hope to see you in the gardens soon!