

ACCESSIBILITY POLICY

The Cummer Museum of Art & Gardens is committed to ensuring its facilities, exhibitions, programs, and services are accessible to all visitors. In addition, the Museum offers a range of accommodations to those with disabilities.

CAMPUS ACCESSIBILITY

The Cummer Museum and its Gardens are accessible to wheelchair users and other visitors who need to avoid stairs. Ramps are located to either side of the Museum's Main Entrance on Riverside Avenue as well as within the Olmsted Garden, Art Connections, and the Cummer Café.

Accessible parking is available in both the Museum's lot on Riverside Avenue and at the north end of the campus, adjacent to the Education Entrance.

Power assisted doors are located at the Museum's Main Entrance on Riverside Avenue, the Education Entrance, as well as at the entrance to our courtyard and the Gardens.

The Museum offers accessible restrooms both near the front lobby and adjacent to the Art Connections area.



WHEELCHAIRS

A limited number of manual wheelchairs are available for visitor use on a first-come, first-served basis and may be checked out from either Museum entrance. Wheelchairs cannot be reserved in advance.

SERVICE ANIMALS

Service animals are welcome in the Museum. The Cummer Museum recognizes service animals as defined by the ADA under Part 36, Subpart A, Section 36.104

[ADA Definitions](#)

[Service Animals FAQ](#)

LARGE PRINT GUIDES

Copies of Permanent Gallery and select Special Exhibition labels are available upon request in large print format from the Museum's front desk.

ASL INTERPRETATION

ASL interpretation and can be provided at no fee for all public programs, lectures, and tours. To arrange for these services please contact the Museum's Accessibility Coordinator at 904.899.6002, or by email at accessibility@cummuseum.org, and at least two weeks in advance of your visit.

ACCESSIBLE PROGRAMS

Touch Tours -Visitors who are blind or have low-vision may request an individual or small group (10 individuals or fewer) guided tour of the Museum and its Gardens. During "touch tours", visitors are permitted to handle pre-selected works of sculpture from the Museum's permanent collection. To schedule a touch tour, please contact the Museum's Accessibility Coordinator at 904.899.6002, or by email at accessibility@cummuseum.org, and at least two weeks in advance of your visit. Standard tour rates apply.

Connect at the Cummer -The Cummer Museum of Art & Gardens delivers a program in partnership with the Mayo Clinic to serve patients of their Memory Disorder Clinic. Connect at the Cummer is a discussion group that meets monthly to examine 3-4 interrelated works of art. For more information please contact Catherine Ruiz, Administrative Assistant, Neurosciences Clinical Research Center at the Mayo Clinic at 904.953.6523 or Ruiz.Catherine@mayo.edu.

Arts For All - Invented by Dwayne Szot and initially funded by the National Endowment for the Arts, the Cummer Museum is home to a range of Arts for All adaptive art-making equipment. These tools allow individuals with different levels of abilities to creatively express themselves through the visual arts. Rather than finding ways for people with disabilities to participate in traditional art activities, Arts for All creates entirely new activities and projects for people with disabilities and invites those without disabilities to join in, resulting in a new and completely inclusive art form. Tools and materials are available to area teachers and educators. To check out these items, please contact the Museum's Accessibility Coordinator at 904.899.6002 or by email at accessibility@cummuseum.org.

REQUEST FOR ACCOMMODATION

If you would like to request an accommodation or to organize a custom tour in advance of your visit, please contact the Museum's Accessibility Coordinator at 904.899.6002 or by email at accessibility@cummuseum.org.

NON-DISCRIMINATION CLAUSE

The Cummer Museum of Art & Gardens is committed to providing an inclusive and welcoming environment for its visitors and staff and therefore does not tolerate unlawful discrimination based on race, color, religion, sex (including pregnancy), national origin, age, disability, genetic information, sexual orientation or any other status protected by federal, state or local law, in its programs and activities, public accommodations or employment practices. Inquiries regarding the Museum's non-discrimination policies may be directed to the Museum's Accessibility Coordinator at 904.899.6002 or by email at accessibility@cummuseum.org,

GRIEVANCES

The Cummer Museum of Art & Gardens has adopted an internal grievance procedure to meet the requirements of the Americans with Disabilities Act of 1990 ("ADA"). It may be used by anyone who wishes to file a complaint alleging discrimination on the basis of disability in the provision of services, activities, programs, or benefits by the Cummer Museum. The Museum's Equal Employment Opportunity Policy governs employment-related complaints of disability discrimination.

[ADA Grievance Procedure](#)